



TERMS & CONDITIONS

At Blossom & Wild Florals, we strive to provide our customers with the best service possible. To avoid any disagreements with our wedding flower contracts, we have outlined our Terms and conditions thoroughly.

Please feel free to contact us at blossomandwildflorals@gmail.com if you have any questions regarding our policies.

QUOTES AND ESTIMATIONS: We will send you a quotation for the cost of your wedding flowers shortly after your initial consultation. However, please note that this is only a guide price, and the final price may change after the detailed consultation to account for any changes you make closer to your wedding day. Additionally, the market cost of the flowers at the time of ordering will be factored in.

CONSULTATION DETAILS: To ensure the best service possible, we offer up to two free consultations before your booking. If you require further consultations, we will charge an agreed hourly rate until your deposit and booking are confirmed.

DEPOSIT & CANCELATION POLICY: To reserve your wedding date, we require a £200 deposit, or 20% deposit if the order exceeds £1000 of your estimated invoice. This deposit secures the date and flower price and is non-refundable in the event of cancellation. However, if you choose to postpone your wedding, the deposit will be held until the rescheduled date. The deposit will be deducted from your final wedding invoice, and acceptance of this policy is indicated through payment of the deposit. Please acknowledge our Terms and Conditions before proceeding with booking.

PAYMENT: After your detailed consultation, the final invoice for your wedding flowers will be provided, and the full payment must be made **30 days** before the wedding date. We expect

full balance to be paid by the date stated on your order. Please note that Blossom & Wild Florals reserves the right to cancel any wedding flower arrangements if payment is not made by the deadline. Unfortunately, we are unable to offer any compensation for any inconvenience caused.

FINALISING YOUR ORDER: Once the final invoice for payment is received, we will send you the final copy of your order. Please review it thoroughly, sign and return one copy to us to confirm that everything is correct.

CANCELATIONS AND REFUNDS: If you choose to reduce the total cost of the flower order after the final payment has been received, only 50% of the cancelled items will be refunded. This is because we may have rejected other bookings close to your event date and are unlikely to accept new ones.

In the event that our florists are unable to complete your wedding flowers due to illness or other uncontrollable reasons, we will hire a freelancer or assign your order to an available florist who will work within our originally quoted prices.

DELIVERY AND SET UP: Here are some important details to keep in mind regarding our services:

- If setting up and taking down at the venue is required, an agreed rate per hour will be charged.
- Liability insurances and risk assessments are available upon request from the venue.
- Upon delivery of wedding flowers, a signature is required. Once your items are delivered and in your/staff care we are no longer responsible for any changes in condition of the flowers. Please follow the care instructions provided to you on the day.
- Unless previously arranged and included in your quote, it is your responsibility to remove all flowers from the venue.

GUIDELINES FOR MODIFYING YOUR WEDDING FLOWER ORDER: To ensure that the flower order is accurate, only the Bride and Groom, or an appointed person, may make any amendments. We recommend finalizing the details of the wedding flowers around 6 weeks before the wedding date, prior to the minimum balance being settled. If a family member wishes to choose their corsage colours, for instance, kindly communicate this through the bride and groom in writing, in person or via email.

BLOSSOM & WILD FLORALS PHOTOGRAPHY POLICY FOR WEDDINGS: We reserve the right to take photographs of flowers and the setting prior to the wedding which may be used for promotional purposes. For any queries with the terms and conditions please contact us at blossomandwildflorals@gmail.com

ADDITIONAL TERMS & CONDITIONS FOR BLOSSOM & WILD FLORALS: Please take note of the following terms and conditions when working with us:

- All mock bouquets, designs, sketches, and photographs created by us are subject to copyright laws as stated in the Copyright, Designs and Patents Act of 1988. You are not permitted to share or allow any other florist or floral designer to copy or use them

without our express consent. If you choose not to use our services for your wedding flowers, any designs, sketches, and photos must be returned without being copied.

- Blossom & Wild Florals will not be held liable for any injuries or damages caused by broken glass, materials, or dyes used to colour the water. Our liability is limited to the supply of goods only, and we will not be responsible for any consequential loss.
- Some of the florals we provide have the potential to die/stain or damage any surface/fabric or material. Please ensure full care is taken as we cannot be held responsible for such damages.
- We aim to provide your florals in full bloom, this means that we do not guarantee that they will last any longer than the day of your wedding.
- When placing an order or making an online inquiry, we collect necessary information, including your address and contact details, to fulfill your request. We guarantee that we will not sell, lend or disclose your information to any third party, except for the dispatch of your order.